

ConnectWiseIT

Tampa Bay's IT Department

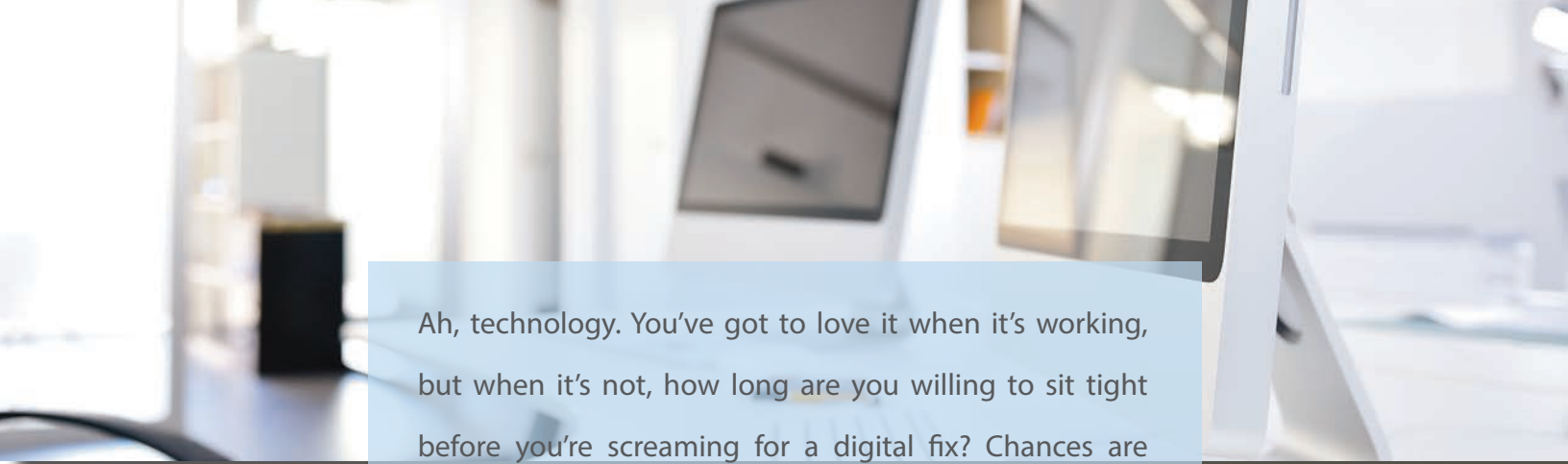
T A M P A B A Y ' S I T D E P A R T M E N T



www.ConnectWise.net

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Ah, technology. You've got to love it when it's working, but when it's not, how long are you willing to sit tight before you're screaming for a digital fix? Chances are your customers are willing to wait even less.

"As a small business owner, I need leverage points. It's great to have one dependable vendor for all my technology needs."

-Accounting Firm

The reality is today's IT systems have become so integrated with even the simplest business processes that most small companies underestimate the reach of their IT requirements and fail to align their growth strategies with their technology plans. That's where we can help.

For over 30 years ConnectWise has been the leading provider of IT services, managed services and IT consulting. We've been around that long because we take the time to listen to your technology challenges, understand your business goals, and collaborate with you to design the best solution. It's what we do, and we do it well.

From routine maintenance and project management to companywide technology steering, ConnectWise has you covered. We offer a complete range of support options, giving you the flexibility and convenience to meet your unique business requirements.

MANAGED IT

From 24/7 systems monitoring and reporting, phone and on-site technical support, to patch management and preventive maintenance, ConnectWise Managed IT service packages, available in Gold, Silver, and Bronze levels, deliver the flexibility and scalability you need today – and as you grow.



"We hired ConnectWise to come in with their team of experts. They quickly fixed our problems and we have been using them ever since."

-Manufacturer



BUSINESS SYSTEMS SUPPORT

With ConnectWise Business Systems Support, your company's operations are better prepared when the inevitable strikes. Hard drive fails? No problem. We'll restore your backup files to a new one and install it free of charge. Print server on the fritz? We've got that too. In fact, this program covers server and workstation parts, tape backup drives, UPS's, monitors, mice, network cabling, print servers, and patch cables.

SERVERS AND EQUIPMENT

We sell servers, workstations, laptops, and all other network equipment. So whether you need to make a single purchase for an upgrade, or you need to completely outfit a new branch office, you can rest assured that we will help you obtain the right equipment that will be compatible with your network. We can even build custom servers and workstations that meet your specific needs.

BACKUP AND DISASTER RECOVERY SERVICE

Don't think of disaster recovery as planning for that next hurricane. Sure, it's always a consideration in Florida, but unfortunately, IT-related disasters can come in many more probable forms like theft, fire, or just plain system crashes. Regardless of the situation, significant data loss can mean significant upheaval and expense. ConnectWise Backup and Disaster Recovery solutions provide remote backup technology that securely backs up your critical data on your server to our data center. All data is encrypted using imaging technology which makes the restore process dramatically faster. As a result, downtime is reduced from days to hours or from hours to minutes. Plans are available by the number of servers and disk space required.

HOSTED SERVICES

You can reduce the total cost of ownership related to e-mail management and administration with ConnectWise Hosted Exchange. And since the Exchange server is located virtually in our data center, you can check your e-mail from any connection. Hosted SharePoint allows team collaboration in a central environment that enables sharing, tracking, and managing of documents and files for improved teamwork and information accuracy. Your Hosted Website will let your customers find you online. Become competitive by leveraging the power of the Cloud for your business.



ANTI-VIRUS/ANTI-SPAM PROTECTION

With the ConnectWise Anti-Virus Protection program, you're not only assured the most up-to-date immunizations, but we also give you the flexibility to spread large, upfront subscription costs throughout the year in convenient installments. ConnectWise Anti-Spam Protection service filters out unwanted messages before they hit your network. This means more bandwidth for you, faster Outlook and search performance, and lower storage costs.

CO-LOCATED SERVER HOSTING

Increase system uptime potential with ConnectWise Co-Located Server Hosting service. Our secure data center with generator backup-power capabilities provides a more stable, temperature and humidity-controlled environment for your critical data. Highly trained systems engineers will install your servers in our facility and ensure you have remote access to all your information.

SECURITY

Rely on us to implement best practices and secure your data and network from the threats facing companies today in the virtual arena. We have the experience necessary to protect your interests from casual and determined electronic thieves and defacers.

AT YOUR SERVICE

At ConnectWise, we're working tirelessly to earn a reputation as Tampa Bay's IT Department. With over 30 years in business, we have the experience, resources, and solutions to effectively deliver a comprehensive, integrated approach to technology.



ConnectWiseSMIT

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