

SPOT TECH SCAMS & Avoid Internet Fraud

TECH SCAMS INVOLVING REMOTE ACCESS AND SUPPORT SOFTWARE ARE

ON THE RISE

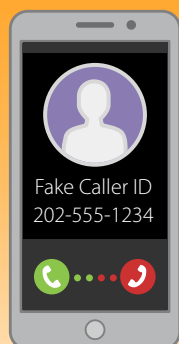
AROUND THE WORLD

HERE'S WHAT TO LOOK FOR TO **AVOID BECOMING THE NEXT VICTIM.**

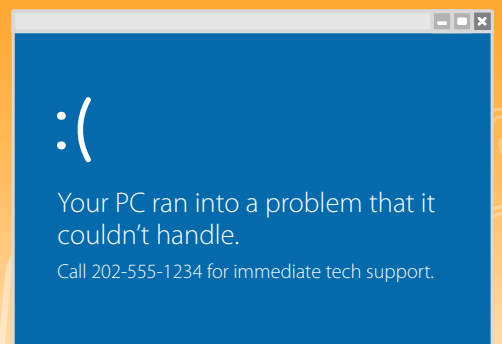
TECH SCAM RED FLAGS



FEAR TACTICS



UNEXPECTED PHONE CALLS



SECURITY POP-UP MESSAGES & EMAILS

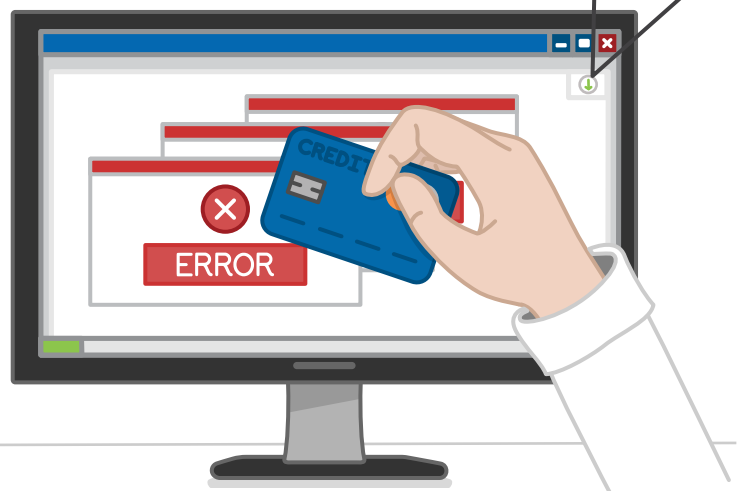
TECH SUPPORT SCAMMERS

THEM

YOU

This is Dave from Microsoft, we have been alerted of a virus on your computer...

I am going to need your information immediately so that I can stop the virus from destroying your files.



- 1 WILL POSE AS ACTUAL TECH SUPPORT
- 2 WILL PRESSURE YOU TO MAKE FAST DECISIONS

- 3 WILL CHARGE YOU FOR SERVICES YOU DON'T NEED (MAY ALSO INSTALL MALWARE)

WHAT YOU CAN DO



USE COMMON SENSE

DON'T CLICK ON LINKS, CALL PHONE NUMBERS, OR ANSWER THE PHONE FOR TECH SERVICES **YOU DIDN'T INITIATE.**



DO NOT ALLOW ACCESS

REMOTE SUPPORT TECHS CAN'T GAIN ACCESS TO YOUR COMPUTER **UNLESS YOU LET THEM.**



REPORT ANY FRAUD ACTIVITY

IF YOU SUSPECT SOMEONE OF MALICIOUS USE OF REMOTE SUPPORT SOFTWARE, REPORT IT TO YOUR LOCAL AUTHORITIES OR FILE COMPLAINTS WITH **THE FEDERAL TRADE COMMISSION** OR THE FBI **INTERNET CRIME COMPLAINT CENTER**